



STOP! COLLABORATE AND LISTEN



Local Government
Professionals
AUSTRALIA WA



Community
Development
NETWORK

COMMUNITY DEVELOPMENT CONFERENCE 2023
14–15 SEPTEMBER 2023 | CROWN PERTH

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| 8.00 am | Arrivals and registration |
| 8.30 am | Official Welcome and Opening: Simon Beaumont, MC Welcome to Country Opening address: Annie Riordan MLGP, State President Local Government Professionals WA Opening address: Paul Gravett MLGP, CDN Chairperson |
| 9.00 am | Department of Local Government, Sport and Cultural Industries update Hon. David Michael MLA <p>We have a new Local Government Minister with a fresh perspective on the sector. Hear from the Hon. David Michael MLA as he outlines his priorities for the future and gives us his insights into the issues that are impacting the sector in the lead up to the October Local Government elections.</p> |
| 9.30 am | Opening Keynote LIVE STREAM Craig Hollywood, Australian of the Year, Western Australia's Local Hero 2022, Founder and CEO Short Back and Sidewalks <p>Craig Hollywood, Australian of the Year, Award winning CEO, and social impact maker, changes lives for some of the community's most vulnerable people, one hair cut at a time.</p> <p>While sitting in a barbershop in 2016, Craig came up with the idea to offer free haircuts to people in need, and Short Back & Sidewalks was born. Civil Engineer Craig can't cut hair, but he does know the power of a conversation. His idea has grown into a volunteer-led movement that's positively impacted the lives of over 10,000 people in need across Australia.</p> <p>From humble beginnings in a carpark in Perth, Short Back & Sidewalks now operates across the continent and continues to positively impact people's lives by providing a consistent, judgement free service which helps to break the stigma often attached to those in need.</p> <p>Be inspired by his story and discover that ideas can come to us all in the strangest of places, that activating social consciousness can be sparked through the act of having a simple conversation, and how thinking outside the box can be a societal game changer.</p> |
| 10.30 am | Morning tea |
| 11.00 am | Reconciliation Action Planning for Local Government Danny Ford and Ethan Ford <p>Reconciliation Australia states that Reconciliation Action Plans (RAPs) based on business plans with strong, reportable targets have the power to turn goodwill into action, embed reconciliation into an organisation's work and sphere of influence, and create tangible benefits and real momentum for reconciliation.</p> <p>Join this facilitated session to learn more about the RAP process for local governments. You will be guided on where to start with a RAP process, discover the most important things for local governments to consider in their RAP planning, and unpack a RAP process and its key elements.</p> |
| 11.45 am | Is your community ready to engage younger generations? LIVE STREAM (Speaker tba) |

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| 12.30 pm | Lunch AGM | | |
| 1.30 pm | Session 1 | Session 2 | Session 3 |
| | <p>Where's the door? Alison Wright, Community Facilitator, Imagines Futures Bringing together organisations across the sector, the Open Door Community of Practice is a collaboration of frontline workers with a vision to improve swift and effective access to services for people facing economic, health and social challenges. We bring together frontline community practitioners to share expertise and enthusiasm to innovate and advocate for opportunities to help how we help. In this session you will discover some of our findings, including the gaps in service delivery that were uncovered, and how we plan to solve them.</p> | <p>The Great Sparkle Hunt: Discovering Community Gifts Elaine Olsen, Partnership & Business Development Lead and Nicola-Jane le Breton, Thinking Partner & Community Story Weaver Ever played detective in your own community? Elaine and Nicola from Befriend will turn you into savvy community gift sleuths! This session is your passport to the world of Asset Based Community Development, packed with practical tips to identify and amplify the gifts in your community. Learn how our unique gifts can enliven a community, and be inspired by stories from innovative programs like The Possibility Fellowship and the Befriend Social Network.</p> | <p>Suicide Prevention Collaborative Andrew Lillywhite, Anglicare WA and Mary-Jane Rigby, Manager Community Safety & Support Services, City of Rockingham The PaRK Suicide Prevention Collaborative (PaRK Collaborative) is a multi-agency group who work across sectors to reduce the impact of suicide in the Peel, Rockingham and Kwinana region. By working together and under the guidance of lived experience, the PaRK Collaborative leverage community assets and strengths, reduce siloed work, and look beyond single solutions to often complex and interconnected issues.</p> |
| 2.15 pm | Changeover | | |
| | <p>Community Development Approaches in Practice Jessica Black, Community Development Lecturer; Lara Sappal, Community Services Principal Lecturer; and Nichola Tomkins, Community Development Lecturer, North Metropolitan TAFE Explore how different approaches to community development impact the social outcomes of our projects through this facilitated role-play scenario. Step into the shoes of a community member for this fast-paced, interactive session and explore how the way we run our projects can impact those involved. Reflect on your own practice and stretch your capabilities through the introduction of best practice approaches from around the world.</p> | <p>Wellard Village Community Transformation Project Alyce Brewis, Place Leader, City of Kwinana Can a village be transformed in just seven days? The City of Kwinana, in partnership with RAC's Reconnect WA initiative, challenged its community to makeover Wellard Village in just seven days. The Wellard community came together to share ideas, vote, plan, and help build and install placemaking projects, including youth-specific elements which empowered local young people to plan and deliver! From tradies and community members playing pianos, to kids playing in the precinct, groups gathering in shared spaces and families engaging in street-based games, the striking results speak for themselves.</p> | <p>Canning Cultural Ambassadors Program Gauri Thanasingam, Welcoming Cities Community Development Officer, City of Canning The City of Canning is the most diverse council in WA, with 51% of residents are born overseas. Diversity is one of the City's greatest assets, however community leader interviews revealed challenges in accessing City resources by its Culturally and Linguistically Diverse (CaLD) community. The Cultural Ambassadors Program was developed to provide the City with cultural consultancy and be a pivotal part of the city engagement to its diverse community, and is just one of the City's investments in collaborating, listening, and empowering a more resilient community. The presentation will showcase outcomes and learnings to help other local governments build stronger connections.</p> |

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| 3.00 pm | Afternoon tea in the Sponsors Trade Area | | |
| 3.30 pm | Session 7 | Session 8 | Session 9 |
| | <p>Love my Neighbourhood — A Place-Based Community Development Approach Sinead Gilligan, Community Development Officer (Community Safety), City of Kwinana</p> <p>How can placemaking create safer places for vulnerable communities and ensure everyone feels safe in their neighbourhood?</p> <p>Worrall Court, a street featuring modest scaled social housing development in the City of Kwinana, has long experienced exceptionally high and serious crime issue. The City recognised problems were so entrenched that the place and community needed a reset and investigated innovative ways to tackle this, with phenomenal results! Six months on, crime has dropped 70% and the community is stronger and more hopeful. Discover the strategies and results catching the attention of NFPs and Councils across the country.</p> | <p>HOME Karawara Food Relief Program Josh Serafini, HOME Karawara Food Relief founder Marie Walker, City of South Perth Community Development Officer</p> <p>The HOME Karawara Food Relief program provides recipients with more than a meal, it also nourishes people through connection to the community and a sense of belonging.</p> <p>Lived experience homeless advocate Josh Serafini founded the HOME Karawara Food Relief program to develop a more collaborative approach to food relief programs between local government and people with lived experience of homelessness.</p> <p>This session will share the City of South Perth's journey walking alongside Josh on the path to more inclusive outcomes for community.</p> | <p>Yarning Circle Laura Crisp, Childhood and Youth Development Planner, City of Wanneroo; Victor Woodley – Aboriginal & Islander Education Officer (Boordiya – Leader), Yanchep Secondary College; Anthony Johnson – Principal, Yanchep Secondary College</p> <p>In 2020 Yanchep Secondary College (YSC) hosted a NAIDOC event at Kalbarri Park in Yanchep, an important cultural meeting place space for by Aboriginal and Torres Strait Islander staff, students and families. This event sparked an exciting collaboration during 2021–22 between the City, young people and staff from YSC, local Cultural Consultant Derek Nannup, Whadjuk Nyoongar Artist Sharyn Egan and Yanchep Police.</p> <p>This is a story about youth empowerment, the impact of intergenerational cultural storytelling, young people partnering with their community and key stakeholders coming together to create a space for connection and care of country.</p> |
| 4.00 pm | Conversation Café | | |
| 7.00 pm – 11.00 pm | Dinner and Awards Ceremony | | |

FRIDAY 15 SEPTEMBER 2023

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| 8.00 am | Arrivals and registration | | |
| 8.30 am | Opening Keynote Dr Tanya Finnie LIVE STREAM | | |
| | <p>Learn how to grow your cultural intelligence to better collaborate across cultures, whether CaLD communities, gender, generations, or sexual orientation, and gain a deeper understanding of applying cultural strategies to establish inclusive community practices across the sector.</p> <p>Inclusive strategies are critical to the success of community development. Tanya's practical session framed around the public sector diversification strategy for community development practitioners is both entertaining and packed with practical strategies you can immediately implement.</p> | | |
| 9.30 am | RAC Vision: Connecting Communities Sharon Rowse – Community Impact General Manager <p>RAC's General Manager Community Impact, Sharon Rowse, will explore ways that our cities, towns and communities can embrace changes to the way we move around. How can we create vibrant, liveable neighbourhoods, improve road safety and encourage active and affordable transport?</p> <p>Sharon will cover RAC's upcoming initiatives, and highlight some recent case studies of how RAC, local government and communities have worked together to deliver on shared goals.</p> | | |
| 10.00 am | TAFE Graduation | | |
| 10.15 am | Morning tea in Partners Trade Area | | |
| 10.45 am | Masterclass Session 1 The Innovation Way Glenn Capelli LIVE STREAM <p>In challenging times your greatest asset might be your team's ability to think and act beyond conventional models of intelligence.</p> <p>In this active, engaging and hands-on workshop you'll discover creative and practical ideas to spark group genius, learn unique thinking tools for everyday use, and explore innovations for better health, performance and finance outcomes benefitting your family, workplace, community and self.</p> <p>Glenn Capelli has presented to communities and organisations worldwide, including to local governments across the country. Be prepared to think, converse, stretch and laugh as you apply The Innovation Way</p> | Masterclass Session 2 Demographic trends and workshop on demographic storytelling: 16 Critical Liveability Attributes Glenn Capuano, Demographer <p>Join us for a data-driven demographic briefing, learn the technique of dominant-emerging analysis and discover how tools such as .id can build the story of a place and the role it plays within a region.</p> <p>Uncover the main population trends in WA, including how COVID and border closures affect the state's population growth now and into the future, and our changing age structure, migration patterns, and socio-economic characteristics of the state pinpointing disadvantage.</p> <p>Through the lens of the highly topical issue of housing affordability, this session will look at the distribution of housing stress and affordability (or lack of it) in regions, finishing with an open workshop where participants can bring their own demographic questions and case studies to create a demographic story.</p> | Masterclass Session 3 Amplifying Collaboration and Innovation: ChatGPT and AI in Community Development Initiatives Dr Ross Yates, Lecturer, School of Business and Law, Edith Cowan University <p>This session will offer some interesting insights into transformative technologies such as ChatGPT, DALL-E and Adobe Firefly which hold immense potential to revolutionise various aspects of our work and increase creativity and innovation in the community development environment. During the presentation we will explore the benefits and risks associated with ChatGPT and AI. We will discuss how these technologies can augment our productivity and decision-making processes, while also addressing the importance of responsible usage and fact-checking. Furthermore, we will examine practical applications of AI in the realm of community development, considering the role of AI tools in education, content creation, and assisting with natural language tasks. By engaging in this presentation, we aim to enhance our understanding of ChatGPT and AI's potential for improving community development initiatives, while also being mindful of ethical considerations and the need for human oversight. Join me as we discuss how we can leverage these technologies responsibly and harness their power to drive positive change.</p> <p>[kindly written by ChatGPT]</p> |

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| 12.20 pm | Lunch | | |
| 1.30 pm | Masterclass Session 4 The Innovation Way Glenn Capelli In challenging times your greatest asset might be your team's ability to think and act beyond conventional models of intelligence. In this active, engaging and hands-on workshop you'll discover creative and practical ideas to spark group genius, learn unique thinking tools for everyday use, and explore innovations for better health, performance and finance outcomes benefitting your family, workplace, community and self. Glenn Capelli has presented to communities and organisations worldwide, including to local governments across the country. Be prepared to think, converse, stretch and laugh as you apply The Innovation Way | Masterclass Session 5 Fostering wellbeing and resilience for community development practitioners Stacey Hutt, Director, The Collab Effect Join this a nurturing space where practitioners can reflect and learn more about personal wellbeing and resilience for community development and engagement. Explore perspectives on the unique nature of resilience within the community development sector, including an overview of current industry research and trends. Participants will start this session with an anonymous group survey to develop insights around collective wellbeing, resilience, and professional growth, and will walk away with new insights, tools, and techniques for personal wellbeing. Enrich your individual goals and strengths, and develop strategies to optimise mindfulness through your work. | Masterclass Session 6 Amplifying Collaboration and Innovation: ChatGPT and AI in Community Development Initiatives Dr Ross Yates, Lecturer, School of Business and Law, Edith Cowan University This session will offer some interesting insights into transformative technologies such as ChatGPT, DALL-E and Adobe Firefly which hold immense potential to revolutionise various aspects of our work and increase creativity and innovation in the community development environment. During the presentation we will explore the benefits and risks associated with ChatGPT and AI. We will discuss how these technologies can augment our productivity and decision-making processes, while also addressing the importance of responsible usage and fact-checking. Furthermore, we will examine practical applications of AI in the realm of community development, considering the role of AI tools in education, content creation, and assisting with natural language tasks. By engaging in this presentation, we aim to enhance our understanding of ChatGPT and AI's potential for improving community development initiatives, while also being mindful of ethical considerations and the need for human oversight. Join me as we discuss how we can leverage these technologies responsibly and harness their power to drive positive change. [kindly written by ChatGPT] |
| 3.05 pm | Closing Keynote: Generation Bridges – Embracing Communication Diversity Robbie Figg Generation Bridges – Embracing Communication Diversity is an engaging session that highlights the diverse communication styles prevalent across generations. Participants will explore the impact of technology on communication, uncover the subtle differences of language and terminology choices, and nonverbal cues. By fostering a culture of respect for the experience and wisdom of older generations, attendees will learn to avoid generational stereotypes and assumptions. Through some interactive activities, attendees will practice active listening, empathy, and look into the art of knowledge sharing and mentoring. | | |
| 4.15 pm | Conference closing remarks Sam Kempton, CDN Deputy Chairperson | | |
| 4.30 pm – 5.15 pm | Networking and refreshments | | |

For your information

The information contained within this booklet is correct at the time of publication. Local Government Professionals Australia WA and the Conference Organising Committee reserve the right to alter or delete items from the program or alter costs. The above mentioned shall not be held liable for any costs or damage arising from any action based on the information contained herein.

PRESENTERS

ROBBIE FIGG

From working with children as a national manager and sports facilitator for over 10 years and developing nationally successful programs and winning several awards, to working with global organisations, leading a team-building company renowned in the industry for positive culture, Robbie has certainly worked hard to share his secret to happiness.



DR TANYA FINNIE

Dr Tanya Finnie is a global cultural strategist who works with middle managers and executives to build situational awareness and cultural intelligence (CQ). She assists organisations in growing their human capital and leveraging their diversity.

She is a multi-award winner, TEDx speaker, Global Goodwill Ambassador and has been voted as one of Perth's top 100 Small Business Influencers. She has sat on various boards, including the United Nations, is a Patron for Roots TV—a not for profit supporting youth at risk to become media producers, mentor to CALD communities on boards via the Office of Multicultural Interests (OMI) and long-time mentor of postgrad students from UWA.

Tanya creates custom executive development programs, specifically focused on high-performance culture, to provide individuals and organisations with creative solutions and a competitive advantage. Whether a workplace is experiencing a diversity of cultures, gender differences, generational challenges or merely language barriers between departments, Tanya is the right person to call. She has entertaining keynotes from her life as a game ranger and having lived with various African communities and is passionate about human behaviour.

She is currently working on a PhD looking at the impact on the workforce if we increase the cultural intelligence of Engineers with research based on mental health and productivity of technical managers. Her work has a strong focus on diversity and inclusion, body language, and motivation, all of which ultimately increase confidence and grow stronger, more innovative and collaborative teams and leaders. She supported various government authorities, Indigenous communities and corporate institutions to create their diversity and inclusion strategies and sits on the Oil and Gas (OAG) Diversity Committee.



CRAIG HOLLYWOOD

As the 2022 Western Australian Local Hero as part of the Australia of the Year Awards, Craig Hollywood is a valued member of the Australian social impact landscape. Through the power of a conversation the value Craig brings to society is of national and global importance.

Not only is he an innovative motivational speaker and businessman with a knack for thinking outside the box, but the work he puts back into the community has the power to truly inspire.

Craig understands the power of a conversation and is the Founder of Short Back and Sidewalks. A social impact movement providing free haircuts and conversations with some of Australia's most vulnerable people.

Having started in a car park in Perth in 2015 Short Back and Sidewalks now operates across the continent and continues to positively impact people's lives by providing a consistent, judgement-free service which helps to break the stigma often attached to those in need.

Having lost a family member who experienced homelessness, Craig set out to find a way to help some of the most at-risk people in our society.

Craig's story about positively impacting communities through the simple act of giving a free haircut and having a chat is inspiring the next generation of giving access across the country and beyond.



DELEGATE REGISTRATION COSTS

Closing date for registrations is **Friday 1 September 2023**, however late registrations can be accepted and negotiated with the LG Professionals WA office.

REGISTRATION COSTS (NOTE: ALL PRICES INCLUDE GST)

| Registration Type | Member | Affiliate | Young Professional | LGWA Member | Non-Member | Local Government Subscriber* | | |
|--|--------|-----------|--------------------|-------------|------------|------------------------------|--------|--------|
| | | | | | | Gold | Silver | Bronze |
| EARLY BIRD Closes 17 August 2023 | \$960 | \$1080 | \$1140 | \$1140 | \$1200 | \$960 | \$1020 | \$1080 |
| STANDARD | \$1120 | \$1260 | \$1330 | \$1330 | \$1400 | \$1120 | \$1190 | \$1260 |
| ONE DAY CONFERENCE | \$670 | \$755 | \$800 | \$800 | \$840 | \$670 | \$715 | \$755 |
| LIVE STREAMING x 4 sessions | \$320 | \$360 | \$380 | \$380 | \$400 | \$320 | \$340 | \$360 |

*Please email events@lgprofessionalswa.org.au for your Local Government Subscriber discount code.

CONFERENCE DINNER (Thursday 14 September 2023)

per person—with Full Conference Registration \$50 | with One Day Registration \$80 | Partner Dinner Registration \$80

Register online: <https://www.lgprofessionalswa.org.au/cdnconference>

ACCOMMODATION DETAILS

LG Professionals WA has secured a group booking at the Crown for the duration of the Conference.

The group rate is only available through direct online booking.

Please note: Weblinks will close 14 August 2023.

CROWN TOWERS PERTH

<https://reservations.travelclick.com/131392?groupID=3850033>

CROWN METROPOL PERTH

<https://reservations.travelclick.com/76836?groupID=385003>

CROWN PROMENADE PERTH

<https://reservations.travelclick.com/76838?groupID=3850034>

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TRIGGER WARNING

This Conference makes reference to mental health stressors and impacts.

Please consider your personal experiences and whether this will trigger emotional responses for you.

If you are suffering with any mental health challenges, please do not hesitate to reach out to the people below.



1300 22 4636



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